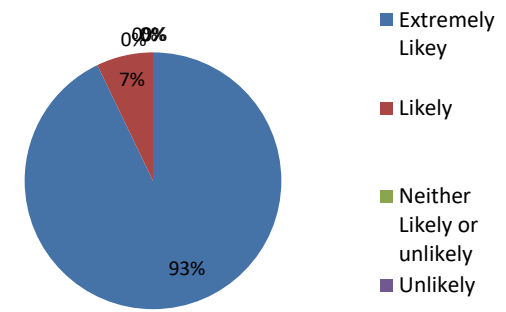


Period: September 2024
 No. of Surveys: 28

Friends & Family Survey RESULTS & ACTION Dr KULSHRESTHA's Practice

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
Total	26	2	0	0	0	0	28
Extremely Likey	26	0	0	0	0	0	
Likely	0	2	0	0	0	0	
Neither Likely or unlikely	0	0	0	0	0	0	
Unlikely	0	0	0	0	0	0	
Extremely unlikely	0	0	0	0	0	0	
Don't Know	0	0	0	0	0	0	



Comments, Feedback & Actions:

****Likely**** Dr Sh is very caring, listens to concerns and offers advice and treatment suitable for the concern **** Very good.***** Easy to set an appointment and all staff is very kind Dr Si was amazing, he explained very well. Would definitely recommend my surgery to everyone ****Because Doctors are amazing.**** Always provide Best Care. ****Always ready to help, support- Appointments as where required. Nearly 30 years of same GP practice.**** I am very happy. ****GPs are v. good. Give appointment, treat well and listen and give medicine. No problem.**** I am 100% happy, Doctors & nurses and reception staff and manager look after me. ****I have been a patient of the practice for 35 years and have always received highly professional and compassionate care. I have always been made part of my treatment long before this became widespread and never have difficulty in making an appointment or accessing the most appropriate care.**** Front desk staff always help if need any same day appointment. Doctors are great and treat with care. Overall excellent practice to register here. **** Provide the best service. Staff is really helpful and kind.**** Been here for over 25 years never had any complaint, staff always very helpful. ****Always get an appointment when need one. Very good staff.**** Because I am very happy with the service my GP's provide. ****Can always get an appointments. The GP, nurse and receptionist are pleasant and helpful.**** I have been with my doctors for many year. I always had satisfaction, never a problem of any kind. 10/10 on every thing. ****I have been registered with GP surgery for over 20 years and I am very happy with the care I receive.**** I always get the help I need. The treatment and medication. ****Very helpful practice and staff very nice.**** DOC's & Reception staff are fab. always accommodating to anything I need & have supported

are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity. Please send timing leaflet to